

# KRISHNA PRATAP SINGH TOMAR

## Learn, Explore & Enhance

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## EXPERIENCE

### Portuguese Helpdesk Analyst

#### HCL Technologies

📅 11/2017 - Ongoing 📍 Noida, NCR

IT Solutions & Services

- Assisting users to from Brazil, Angola And Mozambique in Portuguese.
- Assisting users to resolve their Hardware, OS, Software and MS Office related issues.

### Portuguese Helpdesk Analyst

#### FCS Software Solutions

📅 04/2017 - 09/2017 📍 Noida, NCR

IT Solutions & Services

- Helped me to improve my language and IT skills a lot, Started talking to natives with confidence.

## MOST PROUD OF



### Youth Exchange Programme

Represented India in Sri Lanka, Maldives and Seychelles as a cadet of Youth Military organisation(NCC) and also was a part of the Republic Day Contingent in 2010.

## INTERESTS

1. I love to learn new Languages and Technologies.
2. Like to interact with new people, explore new places and cultures.
3. Love to play sports and like to stay in shape.

## EDUCATION

### Bachelor of Science

#### Barkatullah University

📅 2009 - 2013 📍 Bhopal, MP

### B2 Certification in Portuguese Language

#### Langécole School of Languages

📅 2016 - 2017 📍 New Delhi

### B1 Certification in Spanish Language(Pursuing B1)

#### Instituto Hispânia

📅 2018 - 2019 📍 New Delhi

## LANGUAGES

### Hindi

Native



### English

Native



### Portuguese

Proficient



### Spanish

Advanced



## TECHNOLOGIES

BMC Remedy & Service Now